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Hill Street Parking Deck

Frequently Asked Questions

Q: What are the hours of Operation?

A: The parking deck is [open 24 hours a day](#). Payment is required the same here as meters in Downtown between 8:00 am and 9:00 pm, Monday through Friday.

Q: What kind of payment can I use?

A: The parking deck accepts [Credit Cards, Debit Cards, Cash and Coin](#). Please note that CashKeys are not accepted. The parking rate in the deck is \$0.75 per hour with a maximum daily rate of \$7.50. If you lose your ticket the rate is \$7.50. [You must pay by credit or debit card whenever the attendant is not on duty.](#)

Q: Is it true that for the first hour of parking is free in March, April and May?

A: Yes! As a special promotion we are offering the [first hour free to all guests](#). The discount will be taken as you leave. The promotion runs through May 31, 2009.

Q: Are there time limits on how long I can stay in the deck?

A: No! The great thing about the Hill Street Deck is that you no longer have to feed a meter. You can stay in the deck as long as you need and pay for that length of time as you exit. That means [you never have to worry about time limits again!](#)

Q: Are weekends free like the rest of Downtown?

A: Absolutely! Just like parking on the street, the parking deck is open at [no charge on Saturday and Sunday](#). You pay only for the hours you park between 8:00 am and 9:00 pm Monday through Friday.

Q: Is the deck staffed?

A: Yes. The [deck will be staffed from 7:00 am to 11:00 pm Monday through Friday](#). If you are exiting the deck after the attendant is present, you must use a debit or credit card to exit.

Q: How many spaces are in the deck?

A: There are a [total of 600 spaces](#). During the workweek, Monday through Friday, 300 of those spaces will be reserved for permit parking but in the evening and weekends, some of those spaces open up to the general public. You should never have to worry about finding a parking space in Downtown again.

Q: What if I have a problem after the attendant has left at 11:00 pm?

A: You can [activate the assistance button at the exits of the garage](#) and speak with someone from the management company who can help you. These are not to be confused with the Emergency Call boxes that are placed throughout the garage.

Q: Are there still permits available?

A: Yes. There are [two types of permits](#) (weekday daytime permits and 24 hour permits) that can be purchased through the City Parking Office (217) 403-7050. Rates start at \$60.00 per month.

Q: If parking is free on nights after 9:00 pm and weekends, why do I still need a ticket when I enter?

A: The tickets you receive when entering not only keeps track of the amount you owe but the number of people in the deck. Once the equipment registers that the deck is full, it triggers the sign on the outside to say "Full". This protects against someone driving all the way to the top and not finding a space. [Don't worry, when you leave the ticket will simply register \\$0.00 owed.](#)

Hill Street Parking Deck Office - (217) 403-6160





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Parking Meters

Frequently Asked Questions

Q: What are the hours of Enforcement?

A: All meters are enforced from [8:00 AM - 9:00 PM, Monday through Friday](#). Metered spaces are free all-day Saturday and Sunday.

Q: How much do parking meters cost?

A: Parking meter rates vary from [\\$0.25 per hour, \\$0.50 per hour, and \\$0.75 per hour depending on how far out from the center of Downtown you park](#). Remember that parking further out not only saves you money, but helps keep premium spaces open as a courtesy for customers and visitors.

Q: Is it true that nights and weekends are free?

A: Yes! Parking at all meters is [free after 9:00 PM, Monday through Friday](#) and always [Free all day Saturday and Sunday](#).

Q: How long can I park at a meter?

A: That depends on the meter you are parked at. There are three different meter time limits in Downtown; 30 minutes, 2 hour, 4 hour, and 10 hour. [You should choose the meter that fits your need](#). As a general rule 30 minute, 2 hour and 4 hour meters are for short term customer parking and are located in the center of Downtown. 10 hour meters for all day employee or visitor parking and are located a block or two from all the action. Use the colored stickers on the meter to find the appropriate time limit for your stay.



Q: Are there time limits at meters after 5:00 PM?

A: No! [After 5:00 PM a device in the meter shuts off the time limits](#). That means if you park at a 2 hour meter at 5:00 PM you can ignore the two hour limit and feed it for the rest of the evening. We don't want you interrupting your quiet dinner to feed a meter! At night we want to create a "park once" environment. [You do however, still need to pay for that meter until 9:00 PM](#).

Q: If I work Downtown and don't have a permit in a lot, where should I park?

A: The best place for you to park is at a [10 hour \(Green Sticker\) meter or in the Hill Street Parking Deck](#). Both of these options allow you to park once and forget about feeding your meter. Not only will you save money by not getting a time limit violation but you'll help us keep parking in the center of Downtown available for your customers. If this option does not suit you, we encourage you to check with Parking Programs for permit options by calling the number listed below.

Q: What is a CashKey?

A: A [CashKey is a coinless way to pay for parking at all City of Champaign meters](#). This device allows you to preload money by visiting the Finance Department in the City Building or Parking Programs Office. These devices remove \$0.25 worth of time every time you insert the key into the meter. Now you can leave your change behind! For more information visit the City of Champaign website at www.ci.champaign.il.us/parking

Q: Where can I park if I don't have any change on me?

A: You can park in either the [Hill Street Parking Deck or in the University and Market Street Lot](#) (Illinois Terminal). Both of these lots accept credit and debit cards along with cash and coin.